

Identity & Access Management Checklist

Onboarding & Offboarding

Do you have a tool to effectively manage onboarding and offboarding across all systems, or is this done manually with help from IT or a service desk?

Modernized Identity & Access Management

Do you have a user management front-end for your systems and applications? If so, is it user-friendly or does it require technical skills?

Compliance

Does your company have any difficulty maintaining compliance due to human error injected into access controls, users with too much access, or orphaned accounts? What regulations does your company have to follow? SOX? ISO 27001? Any others?

Maintaining Effective Access Control

Do you have the relevant tools needed to manage, update, maintain and report on all identities and access rights across all systems, creating a Single Point of Truth?

Control Over Access Levels

Do information owners in your company provide the right level of access to resources when a user is internal or external? How is the security managed?

Audits

Does your company perform internal and external audits yearly? Is this process done manually?

Access Control for Systems

Can you control and safeguard privileged accounts?

Maintaining Access for Consultants

Does your company have problems managing access for consultants? Do they have to wait days before they are up and running with the right access and do you have a process in place for timely closure?

Resetting Passwords

Do your users have to call IT or a service desk for a new password every time they forget it, or do you have a self-service option in place?

Approval Processes

Does your company have the necessary automated approval processes in place to ensure compliance (e.g. enforcing SoD rules), handle workflows, and otherwise save time and improve efficiency?

System Deployment

When introducing or phasing out systems, do you do it user by user, access right by access right?